

Great Basin

Coordination of Multiple IR assets

Needs

- Subsidize requests unable to be met by NIROPS
- Incident Management Teams
- Local incident support (type 3 incidents wouldn't necessarily traditionally be a NIROPS prioritization)
- Specific tactical decision support
- Desire for products covering multiple time-frames within a single operational period associated with significant fire growth.

Challenges

- Creating best business practices coordinating multiple IR assets during PL 5
- Educating users – one pager and reaching out to the teams and tier three centers regarding limitations, expectations and capabilities and ordering processes based on the aforementioned.
- Coordinate with:
 - National IR Desk Daily on priorities, needs and logistics
 - Local Centers/Tier Three
 - Boise Dispatch Hosts the resource – additional workload they incurred for the greater good
 - Incident Management Teams
 - Owyhee Air
 - Contracting Officer

Business Practices

- Ordering process for traditional request
- Ordering process for unable to fill traditional request
- Ordering process specifically targeted for alternative asset

Business Practice

Ordering
Process
for
traditional
request

- Create Traditional Resource Order/Request in ROSS for NIROPS Product
- Complete on-line IR scanner request
- Fill at NICC
- Product posted on FTP site

Request

UTF

Order comes back to the
GACC as Unable to FILL
GACC Documentation

- If the incident cannot get a traditional NIROPs Product will they accept another product?
- If they will use Owyhee are there time restrictions...only want night flight.
- Day flight is okay?
- Want the product by 0400?
- Establish where product will be delivered
- Need specific parameters within the order

*Within
Special Needs*

Business Practice

Ordering
Process
for request
UTF'd

- Great Basin ordered Owyhee Air on GACC Support Order
- Daily Coordination with National Infrared Program Desk
- GMAC/GBCG Prioritization
- GACC Compile Kneeboards for incidents
- Boise Dispatch Center - POC

- Created Request in ROSS for multiple incidents – one order
- Works directly with vendor for mission specifics
- Filled request with resource item in ROSS
- Product delivered as requested

Business Practice

Ordering Process for request intended to be filled by Owyhee Air

- Create Request in ROSS
- DO NOT Create NIROPS scanner request.

New Request - [ID-BDC-000068] 2018 BDC GACC SUPPORT

Select Item to Request

Catalog Pre-Orders

Catalog Aircraft

Category Service - Aviation

Item Name

Item Code Keyword

Catalog Item	Code
Service - Air Ambulance, Type 1 (Fixed W...	
Service - Air Ambulance, Type 1 (Rotor W...	
Service - Air Ambulance, Type 2 (Fixed W...	
Service - Air Ambulance, Type 2 (Rotor W...	
Service - Infrared Flight	
Service - Large Transport	
Service - Mobile Retardant Base	

- Work directly with vendor for mission specifics
- Fill request with resource item/or fill will agreement in ROSS
- Product delivered as requested

Opportunities for further discussion

- Inbrief with IMTs include one-pager
- Establish whether GACC Support the best option?
- Alleviate confusion for the incident - order will they get NIROPS or will they get alternative asset...is this really attainable?
- Coordination with the Planning Section during transitions to new IMT
- Product delivery...access to FTP
- Consistency within the coordination system on business practices when filling the order

2018 Owyhee Summary



29 days used

26 unique fires flown

Capacity – 5 fires flown on busiest day

Unavailable 9 days during the season